

Erongo Regional Electricity Distributor Company (Pty) Ltd

Reg. No 2004/074

P O Box 2925 Walvis Bay, Namibia - Telephone:+264 (64) 214 600 - Facsimile:+264 (64) 214 601

CHANGE OF ADDRESS

Account Number

Surname of Applicant

First name and Initials

Identity Number

Initials of Spouse Identity No.

* **New Postal Address**

* **New Residential Address**

Name and Address of Owner

Erf number

Shop / Flat No. Unit No.

Street Address

Building /Flat Name

Telephone Numbers

<input type="text"/>	(Home)
<input type="text"/>	(Work)
<input type="text"/>	(Cell)

Date effective

* **Name and Address of Present Employer**

* This information is compulsory

Connection Required for
Are you the owner?

Business	Domestic
Yes	No

Declaration by Tenant/Occupant

- A. I declare that the information as provided by me is correct and that I am not withholding any information that might influence the validity of this application. I further declare that I have read and understand the General Conditions as set out in this application and agree that I am liable for all outstanding balances on vacating the premises and disconnecting the services. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of 15% p.a. should I fail to uphold the conditions of this application. In the event that Erongo RED should incur cost to recover any arrear amounts from me, I undertake to be responsible for such costs.
- B. I, the undersigned, hereby bind myself as surety and co-principal debtor in solidum with the applicant in favour of the supplier in respect of any amount that may now or in the future be due and owing by the applicant to the supplier. In respect of any cause arising out of this document, I hereby renounce the benefits of excussion and division and choose as my domicilium citandi et executandi for the purpose of this surety ship my address as set out in this document.

.....
Signature: Tenant / Occupant / Owner

.....
Date

General Conditions

1. If the Customer is an individual, a copy of his/her identity document must accompany this document.
2. If the Customer is a minor, this document must be signed by one of his/her parents or his/her custodian.
3. If the Customer is a business enterprise, an appropriate power of attorney/authorising resolution must accompany this document.
4. Accounts are mailed during the third week of the month. If the account is not received before the due date of payment, the onus rests with the applicant, tenant, owner to obtain a copy of the account rendered.
5. Accounts must be settled on or before the due date. Failure to comply will result in electricity supply being terminated without prior notice.
6. Notice of disconnection of supply must be completed at any customer care counter of Erongo RED. Failure to apply for disconnection of supply will result in the applicant being held liable for any outstanding balances for services rendered.
7. Where tenants disconnect supply, basic charges of meter rental will revert back to the owner of the property.

