

SCHEDULE OF APPROVED TARIFFS 2024/2025

VALID FROM 1 JULY 2024



The Electricity Act 4, 2007 Section 27 (10.b) states that "the Board may instruct a licensee to publish in the Gazette, any other newspaper or other type of media an application by such license contemplated in subsection (2), including the tariffs applied for, or any approved schedule of tariffs or any other charge, levy of cost to which this sections relates and to carry the cost of such publication". Following the recent Government intervention, the Electricity Control Board (ECB) has directed all licensees to maintain current tariffs. Therefore, a notice is hereby given that all the electricity tariffs under Erongo RED licensed area will remain unchanged for the 2024/2025 financial year (01 July 2024 - 30 June 2025).

ERONGO REGION ALL TOWNS/VILLAGES/SETTLEMENTS

Domestic Conventional (Single Phase)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh	Basic NS/Amp/Month
With Basic	2.450	2.450	2.450	11.72
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	
Local Authority Surcharge	0.0800	0.0800	0.0800	

Usage steps apply per billing cycle and do not accrue.

Domestic Pre-paid (Single Phase)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh
Up to 20 Amp (Lifecycle)	1.640	1.890	2.730
More than 20 Amp	2.730	2.730	2.730
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160
Local Authority Surcharge	0.0800	0.0800	0.0800

Usage steps apply per calendar month and do not accrue.

Pensioner Conventional (Single Phase, registered pensioners only)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh
Up to 40 Amp	1.600	1.890	2.730
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160
Local Authority Surcharge	0.0800	0.0800	0.0800

Usage steps apply per billing cycle and do not accrue.

Pensioner Pre-paid (Single Phase, registered pensioners only)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh
Up to 40 Amp	1.600	1.890	2.730
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160
Local Authority Surcharge	0.0800	0.0800	0.0800

Business Pre-paid	Energy NS/kWh
Single phase up to 30 Amps	3.100
Single phase over 30 Amps	3.770
ECB Levy	0.0212
NEF Levy	0.0160
Local Authority Surcharge	0.0800

Business (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
All current limiter ratings	2.940	17.75
ECB Levy	0.0212	
NEF Levy	0.0160	
Local Authority Surcharge	0.0800	

Business (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Basic NS/Amp/Month
Single Season (See TOU Timetable)	2.9200	2.4200	1.9200	54.25
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	
Local Authority Surcharge	0.0800	0.0800	0.0800	

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.580	2.080	1.580	2,646.00	
Network Access Charge					195.00
Demand Charge					212.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

INSTITUTIONAL CUSTOMERS IN TOWNS/VILLAGES/SETTLEMENTS

Institutional (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
All current limiter ratings	3.510	20.15
ECB Levy	0.0212	
NEF Levy	0.0160	
Local Authority Surcharge	0.0800	

Institutional (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Basic NS/Amp/Month
Single Season (See TOU Timetable)	3.490	2.990	2.490	60.30
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	
Local Authority Surcharge	0.0800	0.0800	0.0800	

Institutional (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.790	2.290	1.790	2,701.00	
Network Access Charge					244.00
Demand Charge					256.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

EX-NAMPOWER AND RURAL MEDIUM VOLTAGE CUSTOMERS

Business (Single Phase)	Energy NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Farm first supply	2.940	1,000.00	17.75
Farm additional / Plot supply	2.940	401.00	17.75
Special supply	2.940	12,712.00	17.75
ECB Levy	0.0212		
NEF Levy	0.0160		
Local Authority Surcharge	0.0800		

Business (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Farm first supply - Single Season (See TOU Timetable)	2.920	2.420	1.920	1,000.00	54.25
Farm additional / Plot - Single Season (See TOU Timetable)	2.920	2.420	1.920	401.00	54.25
Special supply - Single Season (See TOU Timetable)	2.920	2.420	1.920	12,712.00	54.25
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Farm first supply - Single Season (See TOU Timetable)	2.580	2.080	1.580	1,863.00	
Farm additional / Plot - Single Season (See TOU Timetable)	2.580	2.080	1.580	1,269.00	
Special supply - Single Season (See TOU Timetable)	2.580	2.080	1.580	14,580.00	
Network Access Charge					195.00
Demand Charge					212.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Network Access charged on highest of current Demand or highest peak in previous 12 months and Demand on current Demand peak.

Institutional (Single Phase)	Energy NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Normal supply	3.510	1,040.00	20.15
Plots supply	3.510	414.00	20.15
Special supply	3.510	13,357.00	20.15
ECB Levy	0.0212		
NEF Levy	0.0160		
Local Authority Surcharge	0.0800		

EX-NAMPOWER AND RURAL MEDIUM VOLTAGE CUSTOMERS

Institutional (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Normal supply - Single Season (See TOU Timetable)	3.490	2.990	2.490	1,040.00	60.30
Plots supply - Single Season (See TOU Timetable)	3.490	2.990	2.490	414.00	60.30
Special supply - Single Season (See TOU Timetable)	3.490	2.990	2.490	13,357.00	60.30
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Institutional (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Normal supply - Single Season (See TOU Timetable)	2.790	2.290	1.790	1,962.00	
Plots supply - Single Season (See TOU Timetable)	2.790	2.290	1.790	1,328.00	
Special supply - Single Season (See TOU Timetable)	2.790	2.290	1.790	15,292.00	
Network Access Charge					244.00
Demand Charge					256.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

BULK CONSUMER OVER 6MVA

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.170	1.670	1.170	2,646.00	
Network Access Charge					116.00
Demand Charge					125.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0800	0.0800	0.0800		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

NET METERING

Small Renewable - 1 Phase	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh
Small Renewable - 1 Phase Domestic	1.240		
Small Renewable - 1 Phase Business	1.240		

Small Renewable - 3 Phase	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter
Single Season	1.800	1.350	0.900

Large Power User	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter
Single Season	1.800	1.350	0.900

TIME OF USE (TOU) 2024 / 2025

Hour	Single Season		365
	Weekdays	Saturday	Sunday
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	S	S	O
21	S	O	O
22	O	O	O
23	O	O	O

TOU TIME SLOTS (P=Peak, S=Standard, O=Off-Peak)

Single Season - Bulk Consumers: 1 January to 31 December

Single Season - 3 Phase Consumers: 1 January to 31 December

Erongo RED encourages postpaid customers to apply for their electronic statements at the nearest customer care office or by completing a form on the website and emailing it to support@erongored.com.na

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