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ERONGO RED BUILDING REG NO 2004/074 91 HAGE GEINGOB STREET P O BOX 2925 WALVIS BAY NAMIBIA

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## APPLICATION FOR THE SUPPLY OF PERMANENT PRE-PAID ELECTRICITY CONNECTION

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### Stand / Erf Detail

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\* Stand / Erf no. Shop / Flat Number Unit Number

\* Street Address (To be connected) Building / Flat Name

\* Town / Ward Master Acc no. (Group Acc)

New Account No. \*  Are you the? (tick applicable)  
Owner Tenant

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### Connection Detail

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\* Connection date

\*  Connection required 

Business	Domestic	Other
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Single Phase Max 

20 Amp	30 Amp	40 Amp	50 Amp	60 Amp
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## Application detail

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* Title (Mr, Mrs, Miss, Dr, Messers)	* First Name and Initials
* Surname of Applicant	* Identity Number / Passport no.
Maiden name	* Nationality
Telephone Numbers	* Mobile
* Home	Fax
Email	Vehicle Reg. no.
Payment method	
Cash/ Cheque                      Debit Order	
Company Reg. no.	* VAT no. (Mandatory if Business)
* Postal Address	Street Address
* Previous Residential Address	
* Occupation	Employer Name
Employee Number	Telephone Code & Tel. no.

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\* **Spouse / Reference Detail** (Mandatory if married)

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Identity Number / Passport no.	Nationality	Initials
Full names	Maiden name	
Occupation	Mobile no.	
Employer Name	Telephone Code & Tel. no.	

## Spouse / Reference Detail (Continues)

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\* Reference Full Names

\* Reference Postal Address

\* Telephone Code & Tel. no.

\* Executor

Yes

No

Executor Name

Telephone Code & Tel. no.

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## General information (Should be read in conjunction with the Erongo RED Conditions of Supply)

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1. If the Customer is an individual, a copy of his/ her identity document must accompany this document.
2. If the Customer is a minor, this document must be signed by one of his/her parents or his/her guardian.
3. If the Customer is a business enterprise, an appropriate power of attorney/authorizing resolution, a copy of the Company registration documents and a copy of the Vat registration must accompany this document.
4. Accounts are mailed during the third week of the month. If the account is not received before the due date of payment, the onus rests with the applicant, tenant, owner to obtain a copy of the account rendered.
5. Accounts must be settled on or before the due date. Failure to comply will result in electricity supply being terminated without prior notice.
6. Notice of disconnection of supply must be completed at any customer care counter of Erongo RED. Failure to apply for disconnection of supply will result in the applicant being held liable for any outstanding balances for services rendered.
7. Where tenants disconnect supply, basic charges of meter rental will revert back to the owner of the property.
8. A new connection will only be effected upon approval of credit control to verify that any previous outstanding debts have been paid or an arrangement has been approved.
9. It is the responsibility of the owner, tenant occupant to ensure that enough units are purchased for uninterrupted supply of electricity.
10. Please note that the remote display unit/ pre payment meter remains the property of Erongo RED. No meter may be transferred from one point of supply to another.
11. Defaults when purchasing electricity must immediately be reported to the nearest customer care officer or the number displayed at the automatic vending machine.

**Declaration by Owner / Tenant**

Owner

Tenant

A. I, the undersigned, and owner/s of this property understand and accept the conditions of this agreement. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of prime plus 2% p.a., should the tenant/ occupant applying for this and any other service fail to uphold their agreement with Erongo RED. In the event that Erongo RED should incur costs to recover any arrear amounts from the tenant/occupant or me, I undertake to be responsible for such costs. I declare that the information provided by me is correct, and that I do not object having the service, applied for in this application, supplied to the mentioned address. I further confirm that I took note of the General Conditions as set out in this Application.

B. I, the undersigned, hereby bind myself as surety and co-principal debtor in solidum with the applicant in favour of the supplier in respect of any amount that may now or in the future be due and owing by the applicant to the supplier. In respect of any cause arising out of this document, I hereby renounce the benefits of excusion and division and choose as my domicilium citandi et executandi for the purpose of this surety ship my address as set out in this document.

\* Signature

\* Date

## Consent of Owner/s

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A. I, the undersigned, and owner/s of this property understand and accept the conditions of this agreement. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of prime plus 2% p.a., should the tenant/occupant applying for this and any other service fail to uphold their agreement with Erongo RED. In the event that Erongo RED should incur costs to recover any arrear amounts from the tenant/occupant or me, I undertake to be responsible for such costs. I declare that the information provided by me is correct, and that I do not object having the service, applied for in this application, supplied to the mentioned address. I further confirm that I took note of the General Conditions as set out in this Application.

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\* Name

\* Signature

\* Date

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FOR OFFICE USE ONLY

### Customer Care

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Present Account Number

Erf Number

Meter number

Deposit

Connection Fees

Total Paid

FINAL ACCOUNT PAID IN FULL

Credit Control Approval

Signature

Date

Route

Sequence

Guarantee Detail

Receipt Number

Receipt Number

Account no. being closed

Confirmed Forwarding Address	Deposit Drawn in	Levies Updated	Final Readings possessed	Checked by Signature
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**Customer Care** (Continues)

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Account no. being opened

Confirmed Address	Deposit possessed on account	Levies Updated	Start Readings possessed	Checked by Signature
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Prepared by

Date

Checked by

Date

**Metering**

Meter number

Card number

Please confirm that this meter is connected to the said erf /unit (sign)