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ERONGO RED BUILDING REG NO 2004/074 91 HAGE GEINGOB STREET P O BOX 2925 WALVIS BAY NAMIBIA

APPLICATION FOR THE SUPPLY OF PERMANENT PRE-PAID ELECTRICITY CONNECTION

Stand / Erf Detail

| | | |
|------------------------------------|----------------------------------|---------------------------------|
| * Stand / Erf no. | Shop / Flat Number | Unit Number |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| * Street Address (To be connected) | Building / Flat Name | |
| <input type="text"/> | <input type="text"/> | |
| <input type="text"/> | | |
| * Town / Ward | Master Acc no. (Group Acc) | |
| <input type="text"/> | <input type="text"/> | |
| New Account No. | * Are you the? (tick applicable) | |
| <input type="text"/> | Owner <input type="checkbox"/> | Tenant <input type="checkbox"/> |

Connection Detail

| | | | | | |
|-----------------------|----------------------|----------|--------|--------|--------|
| * Connection date | <input type="text"/> | | | | |
| * Connection required | Business | Domestic | Other | | |
| Single Phase Max | 20 Amp | 30 Amp | 40 Amp | 50 Amp | 60 Amp |

Application detail

* Title (Mr, Mrs, Miss, Dr, Messers)

* Surname of Applicant

Maiden name

Telephone Numbers

* Home

Email

Payment method

Cash/ Cheque

Debit Order

Company Reg. no.

* Postal Address

* Previous Residential Address

* Occupation

Employee Number

* First Name and Initials

* Identity Number / Passport no.

* Nationality

* Mobile

Fax

Vehicle Reg. no.

*VAT no. (Mandatory if Business)

Street Address

Employer Name

Telephone Code & Tel. no.

* **Spouse / Reference Detail** (Mandatory if married)

Identity Number / Passport no.

Nationality

Initials

Full names

Maiden name

Occupation

Mobile no.

Employer Name

Telephone Code & Tel. no.

Spouse / Reference Detail (Continues)

* Reference Full Names:

* Reference Postal Address:

* Telephone Code & Tel. no.:

* Executor:

| | | | |
|-----|--|----|--|
| Yes | | No | |
|-----|--|----|--|

Executor Name:

Telephone Code & Tel. no.:

General information: (Should be read in conjunction with the Erongo RED Conditions of Supply)

1. If the Customer is an individual, a copy of his/ her identity document must accompany this document.
2. If the Customer is a minor, this document must be signed by one of his/her parents or his/her guardian.
3. If the Customer is a business enterprise, an appropriate power of attorney/authorizing resolution, a copy of the Company registration documents and a copy of the Vat registration must accompany this document.
4. Accounts are mailed during the third week of the month. If the account is not received before the due date of payment, the onus rests with the applicant, tenant, owner to obtain a copy of the account rendered.
5. Accounts must be settled on or before the due date. Failure to comply will result in electricity supply being terminated without prior notice.
6. Notice of disconnection of supply must be completed at any customer care counter of Erongo RED. Failure to apply for disconnection of supply will result in the applicant being held liable for any outstanding balances for services rendered.
7. Where tenants disconnect supply, basic charges of meter rental will revert back to the owner of the property.
8. A new connection will only be effected upon approval of credit control to verify that any previous outstanding debts have been paid or an arrangement has been approved.
9. It is the responsibility of the owner, tenant occupant to ensure that enough units are purchased for uninterrupted supply of electricity.
10. Please note that the remote display unit/ pre payment meter remains the property of Erongo RED. No meter may be transferred from one point of supply to another.
11. Defaults when purchasing electricity must immediately be reported to the nearest customer care officer or the number displayed at the automatic vending machine.

Declaration by Owner / Tenant

Owner

Tenant

A. I, the undersigned, and owner/s of this property understand and accept the conditions of this agreement. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of prime plus 2% p.a., should the tenant/ occupant applying for this and any other service fail to uphold their agreement with Erongo RED. In the event that Erongo RED should incur costs to recover any arrear amounts from the tenant/occupant or me, I undertake to be responsible for such costs. I declare that the information provided by me is correct, and that I do not object having the service, applied for in this application, supplied to the mentioned address. I further confirm that I took note of the General Conditions as set out in this Application.

B. I, the undersigned, hereby bind myself as surety and co-principal debtor in solidum with the applicant in favour of the supplier in respect of any amount that may now or in the future be due and owing by the applicant to the supplier. In respect of any cause arising out of this document, I hereby renounce the benefits of excursion and division and choose as my domicilium citandi et executandi for the purpose of this surety ship my address as set out in this document.

.....
* Signature

.....
* Date

Consent of Owner/s

A. I, the undersigned, and owner/s of this property understand and accept the conditions of this agreement. I undertake to pay the full balance and interest on all arrears calculated monthly at a rate of prime plus 2% p.a., should the tenant/occupant applying for this and any other service fail to uphold their agreement with Erongo RED. In the event that Erongo RED should incur costs to recover any arrear amounts from the tenant/occupant or me, I undertake to be responsible for such costs. I declare that the information provided by me is correct, and that I do not object having the service, applied for in this application, supplied to the mentioned address. I further confirm that I took note of the General Conditions as set out in this Application.

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.....
* Name

.....
* Signature

.....
* Date

FOR OFFICE USE ONLY

Customer Care

Present Account Number

Erf Number

Credit Control Approval

Meter number

Signature

Date

Deposit

Route

Sequence

Connection Fees

Guarantee Detail

Total Paid

Receipt Number

FINAL ACCOUNT PAID IN FULL

Receipt Number

Account no. being closed

| | | | | |
|------------------------------|------------------|----------------|--------------------------|----------------------|
| Confirmed Forwarding Address | Deposit Drawn in | Levies Updated | Final Readings possessed | Checked by Signature |
|------------------------------|------------------|----------------|--------------------------|----------------------|

* Compulsary fields, must be completed

Customer Care: (Continues)

Account no. being opened

| | | | | | | | | |
|-------------------|--|------------------------------|--|----------------|--|--------------------------|--|----------------------|
| Confirmed Address | | Deposit possessed on account | | Levies Updated | | Start Readings possessed | | Checked by Signature |
|-------------------|--|------------------------------|--|----------------|--|--------------------------|--|----------------------|

.....
Prepared by _____ Date _____ Checked by _____ Date _____

Metering

Meter number: Card number:

Please confirm that this meter is connected to the said erf /unit (sign):