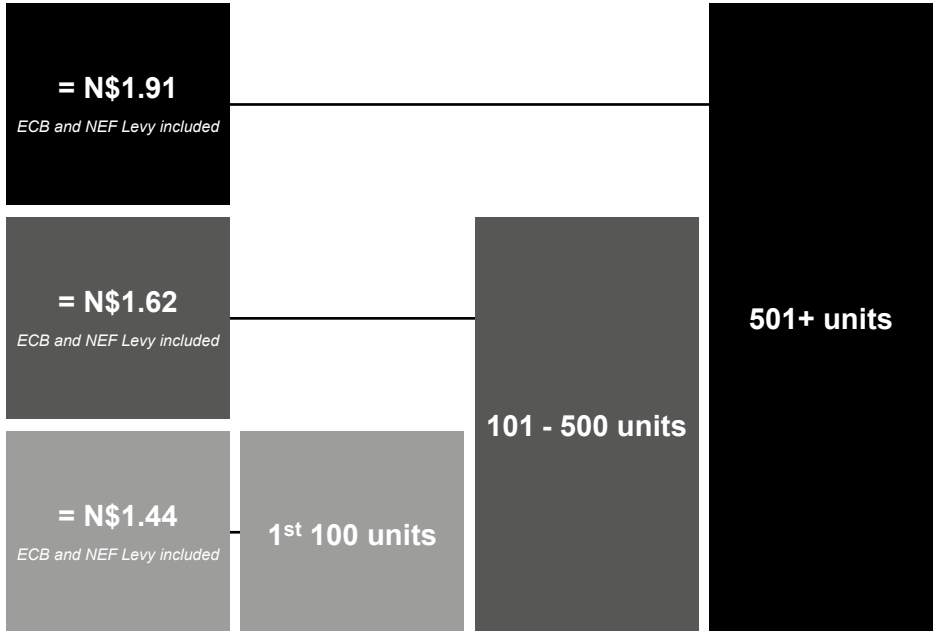


STEP TARIFF BLOCKS

The illustration below only apply to customers on <20 Amps connection.



1. The first 100 units that you purchase/buy will cost you N\$1.44.
2. The next 400 units purchased/bought in the same month will cost you N\$1.62.
3. Above 500 units, the electricity will cost you N\$1.91.
4. No BASIC CHARGES for all pensioners who are registered with Erongo RED.

IMPORTANT NOTES:

1. Free pre-paid meter installation only available to pensioners up to 40 Amps connection and customers on the debt management scheme.
2. Registered pensioners are exempted from paying the basic charges.
3. Usage steps apply per billing cycle and do not accrue.
4. Usage steps apply per calendar month and do not accrue.
5. Registered pensioners connected to up to 40 Amp circuit breaker size qualify for the subsidised rates.
6. Pensioners are advised to re-register annually at the nearest Erongo RED Office.
7. To benefit from subsidised tariffs, customers must apply for new <20 Amps connection. Erongo RED will carry the initial cost to downgrade to <20 Amps.
8. Network Access is charged on Contractual Notified Maximum Demand (NMD) as per Power Supply Agreement or highest peak in previous 12 months.
9. Demand is charged on current demand peak. The charge will be applied to demand measured in peak, standard and off-peak period.
10. It is Erongo RED's prerogative to remove a customer from a social tariff if their household capacity exceeds the installed circuit breaker's amperage.