

CONTACT US

CORPORATE COMMUNICATION & MARKETING SECTION

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TARIFF BOOKLET

2019/2020

erongored.com



Per hour charge	90.00	Per hour charge	126.00
Per hour charge	198.00	Per hour charge	198.00
Per hour charge	359.00	Per hour charge	359.00
Per hour charge	557.00	Per hour charge	557.00
Per hour charge	380.00	Per hour charge	380.00
Per hour charge	321.00	Per hour charge	321.00
Per hour charge	16.00	Per hour charge	16.00
Per hour charge	326.00	Per hour charge	326.00
Per hour charge	777.00	Per hour charge	777.00
Per meter only	1,537.00	Per meter only	1,537.00
Per meter only	3,800.00	Per meter only	3,800.00
Per meter only	8,686.00	Per meter only	8,686.00
Per meter only	1,086.00	Per meter only	1,086.00
Per meter only	2,172.00	Per meter only	2,172.00
Per meter only	3,257.00	Per meter only	3,257.00
Per meter only	1.8% of all cash deposits exceeding	Per meter only	1.8% of all cash deposits exceeding

Per hour charge	44.00	Per hour charge	152.00
Per hour charge	152.00	Per hour charge	152.00
Per hour charge	1,227.00	Per hour charge	1,227.00
Per hour charge	109.00	Per hour charge	109.00
Per hour charge	143.00	Per hour charge	143.00
Per hour charge	164.00	Per hour charge	164.00
Per hour charge	164.00	Per hour charge	164.00
Per hour charge	280.00	Per hour charge	280.00
Per hour charge	322.00	Per hour charge	322.00
Per hour charge	376.00	Per hour charge	376.00
Per hour charge	370.00	Per hour charge	370.00
Per hour charge	22,620.00	Per hour charge	22,620.00
Per hour charge	3,120.00	Per hour charge	3,120.00
Per hour charge	370.00	Per hour charge	370.00
Per hour charge	260.00	Per hour charge	260.00
Per hour charge	3,301.00	Per hour charge	3,301.00
Per hour charge	10,119.00	Per hour charge	10,119.00
Per hour charge	1,455.00	Per hour charge	1,455.00
Per hour charge	7,231.00	Per hour charge	7,231.00

Per hour charge	478.00	Per hour charge	1,789.00
Per hour charge	4,410.00	Per hour charge	1,560.00
Per hour charge	936.00	Per hour charge	936.00
Per hour charge	250.00	Per hour charge	250.00
Per hour charge	18,720.00	Per hour charge	18,720.00
Per hour charge	13,029.00	Per hour charge	13,029.00
Per hour charge	6,515.00	Per hour charge	6,515.00
Per hour charge	224.00	Per hour charge	224.00
Per hour charge	218.00	Per hour charge	218.00
Per hour charge	370.00	Per hour charge	370.00
Per hour charge	1,738.00	Per hour charge	1,738.00
Per hour charge	228.00	Per hour charge	228.00
Per hour charge	712.00	Per hour charge	712.00
Per hour charge	234.00	Per hour charge	234.00
Per hour charge	228.00	Per hour charge	228.00
Per hour charge	15,600.00	Per hour charge	15,600.00
Per hour charge	26.00	Per hour charge	26.00
Per hour charge	331.00	Per hour charge	331.00
Per hour charge	1,455.00	Per hour charge	1,455.00
Per hour charge	7,231.00	Per hour charge	7,231.00

TARIFF SCHEDULE

VALID FROM 1 JULY 2019

NET METERING			
Small Renewable - 1 Phase	Energy NS/kWh Export Meter	Energy NS/kWh Import Meter	
Small Renewable - 1 Phase Domestic	1.220	2.070	
Small Renewable - 1 Phase Business	1.220	2.560	
Small Renewable - 3 Phase	Peak Time	Standard Time	Off-Peak Time
	Energy NS/kWh Export Meter	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter
High Season	2.510	1.500	1.000
Low Season	1.520	1.210	0.760
Small Renewable - 3 Phase	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter
High Season	3.360	2.350	1.850
Low Season	2.360	2.060	1.600
Small Renewable - 3 Phase	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter
High Season	3.220	2.210	1.710
Low Season	2.220	1.920	1.460
Large Power User	Energy NS/kWh Export Meter	Energy NS/kWh Export Meter	Energy NS/kWh Export Meter
High Season	2.510	1.500	1.000
Low Season	1.520	1.210	0.760
Large Power User	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter	Energy NS/kWh Import Meter
High Season	3.0100	2.0000	1.5000
Low Season	2.0200	1.7100	1.2600

3 Phase customers in Uis Erongo Regional Council and Ex Nampower will be charged on the tariffs below for the import meter

TIME OF USE

TOU TIME SLOTS

Hour	P = Peak			S = Standard			O = Off-Peak		
	Low Season - Summer			High Season - Winter					
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
0	O	O	O	O	O	O	O	O	O
1	O	O	O	O	O	O	O	O	O
2	O	O	O	O	O	O	O	O	O
3	O	O	O	O	O	O	O	O	O
4	O	O	O	O	O	O	O	O	O
5	O	O	O	O	O	O	O	O	O
6	P	S	O	P	S	O	P	S	O
7	P	S	O	P	S	O	P	S	O
8	P	S	O	P	S	O	P	S	O
9	P	S	O	P	S	O	P	S	O
10	P	S	O	P	S	O	P	S	O
11	P	S	O	P	S	O	P	S	O
12	P	S	O	P	S	O	P	S	O
13	S	O	O	S	O	O	S	O	O
14	S	O	O	S	O	O	S	O	O
15	S	O	O	S	O	O	S	O	O
16	S	O	O	S	O	O	S	O	O
17	S	O	O	S	O	O	S	O	O
18	P	S	O	P	S	O	P	S	O
19	P	S	O	P	S	O	P	S	O
20	P	O	O	P	O	O	P	O	O
21	S	O	O	S	O	O	S	O	O
22	O	O	O	O	O	O	O	O	O
23	O	O	O	O	O	O	O	O	O

TOU SEASONS

High Season - Bulk Consumers	1 June to 31 August
Low Season - Bulk Consumers	1 January to 31 May and 1 September to 31 December
High Season - 3 Phase Consumers	June, July and August accounts
Low Season - 3 Phase Consumers	All accounts except June, July and August

Description	Tariff / Amps	Definition	Cost
Deposit single phase Household Small Consumer	1 x 20 955.00		
	1 x 30 1,422.00		
	1 x 40 1,911.00		
	1 x 50 2,378.00		
	1 x 60 2,877.00		
Deposit three phase Household/Business	3 x 25 7,502.00		
	3 x 40 11,976.00		
	3 x 60 17,980.00		
	3 x 70 20,977.00		
	3 x 80 24,028.00		
Deposit for Bulk Connection - 55 to 5000 kVA	per kVA 847.00		
Deposit for Bulk Connection - > 5000 kVA	per kVA 597.00		
Single prepaid installation/Single phase conversion from conventional metering to prepaid metering	1,624.00		
Connection contract/Power supply - Office hours	104.00		
Termination of contract/Power supply - Office hours	104.00		
Termination of contract/Power supply - After hours	224.00		
Office hours connection	135.00		
Office hours connection	135.00		
Temporary disconnection contract/Power supply - Office hours	135.00		
Temporary disconnection contract/Power supply - Office hours	135.00		

OTHER REGULATED TARIFFS
VALID FROM 1 JULY 2019
Includes 15% VAT

Description	Tariff / Amps	Definition	Cost
Three Phase - Residential / Business	3 x 25 7,502.00		
	3 x 40 11,976.00		
	3 x 60 17,980.00		
	3 x 70 20,977.00		
	3 x 80 24,028.00		

TARIFF SCHEDULE

VALID FROM 1 JULY 2019

ALL TOWNS / VILLAGES / SETTLEMENTS

DOMESTIC (Single Phase)	First 100kWh N\$/kWh	101kWh up to 500kWh N\$/kWh	Over 500kWh N\$/kWh	Basic N\$/Amp/Month
With Basic	2.070	2.070	2.070	10.50
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	

Usage steps apply per billing cycle and do not accrue.

DOMESTIC PRE-PAID (Single Phase)	First 150kWh N\$/kWh	150kWh up to 650kWh N\$/kWh	Over 650kWh N\$/kWh
Up to 20 Amps	1.400	1.580	1.870
More than 20 Amps	2.310	2.310	2.310
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160

Usage steps apply per calendar month and do not accrue.

PENSIONERS (Single Phase, registered pensioners only)	First 150kWh N\$/kWh	150kWh up to 650kWh N\$/kWh	Over 650kWh N\$/kWh
Up to 40 Amps	1.360	1.520	1.800
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160

Usage steps apply per billing cycle and do not accrue.

PENSIONERS PRE-PAID (Single Phase, registered pensioners only)	First 150kWh N\$/kWh	150kWh up to 650kWh N\$/kWh	Over 650kWh N\$/kWh
Up to 40 Amps	1.360	1.520	1.800
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160

Usage steps apply per billing cycle and do not accrue.

BUSINESS (Pre-paid)	Energy N\$/kWh	Basic N\$/Amp/Month
Single phase up to 30 Amps	2.860	
Single phase over 30 Amps	3.410	
Three phase	-	
ECB Levy	0.0212	
NEF Levy	0.0160	

BUSINESS (Single Phase)	Energy N\$/kWh	Basic N\$/Amp/Month
All current limiter ratings	2.560	15.00
ECB Levy	0.0212	
NEF Levy	0.0160	

BUSINESS (Three Phase)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	
High Season	See TOU Timetable	3.360	2.350	1.850	45.00
Low Season	See TOU Timetable	2.360	2.060	1.600	45.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

UIS AND EX ERONGO REGIONAL COUNCIL	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	
High Season	See TOU Timetable	3.220	2.210	1.710	45.00
Low Season	See TOU Timetable	2.220	1.920	1.460	45.00

Business (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Network & Service Fee N\$/Month	N\$/kVA/ Month	
High Season	See TOU Timetable	3.010	2.000	1.500	2,320.00	
Low Season	See TOU Timetable	2.020	1.710	1.260	2,320.00	
Network Access Charge						171.00
Demand Charge						186.00
ECB Levy	0.0212	0.0212	0.0212			
NEF Levy	0.0160	0.0160	0.0160			

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

INSTITUTIONAL CUSTOMERS IN TOWNS / VILLAGES / SETTLEMENTS

INSTITUTIONAL (Single Phase)	Energy N\$/kWh	Basic N\$/Amp/Month
All current limiter ratings	2.840	16.70
ECB Levy	0.0212	
Institutional customers in towns/villages/settlements	0.0160	

INSTITUTIONAL (Three Phase)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	
High Season	See TOU Timetable	3.660	2.650	2.150	50.00
Low Season	See TOU Timetable	2.660	2.360	1.900	50.00
ECB Levy	0.0212	0.0212	0.0212		
Institutional customers in towns/villages/settlements	0.0160	0.0160	0.0160		

INSTITUTIONAL (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Network & Service Fee N\$/Amp/Month	N\$/kVA/ Month
High Season	See TOU Timetable	3.150	2.140	1.640	2,334.00
Low Season	See TOU Timetable	2.160	1.850	1.400	2,334.00
Network Access Charge					203.00
Demand Charge					221.50
ECB Levy	0.0212	0.0212	0.0212		
Institutional customers in towns/villages/settlements	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

EX-NAMPOWER CUSTOMERS - MEDIUM VOLTAGE

BUSINESS (Single Phase)	Energy N\$/kWh	Network & Service Fee N\$/Amp/Month	Basic N\$/Amp/Month
Farm first supply	2.560	1,998.000	15.00
Farm further supply or plot	2.560	801.000	15.00
Special supply	2.560	11,880.000	15.00
ECB Levy	0.0212		
NEF Levy	0.0160		

BUSINESS (Three Phase)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	Network & Service Fee N\$/Amp/Month	
Farm first supply - High Season	See TOU Timetable	3.220	2.210	1.710	45.00	1,998.00
Farm first supply - Low Season	See TOU Timetable	2.220	1.920	1.460	45.00	1,998.00
Farm additional / Plot - High Season	See TOU Timetable	3.220	2.210	1.710	45.00	801.00
Farm additional / Plot - Low Season	See TOU Timetable	2.220	1.920	1.460	45.00	801.00
Special supply - High Season	See TOU Timetable	3.220	2.210	1.710	45.00	11,880.00
Special supply - Low Season	See TOU Timetable	2.220	1.920	1.460	45.00	11,880.00
ECB Levy	0.0212	0.0212	0.0212			
NEF Levy	0.0160	0.0160	0.0160			

BUSINESS (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Network & Service Fee N\$/Month	N\$/kVA/ Month
Farm first supply - High Season	See TOU Timetable	3.010	2.000	1.500	3,726.00
Farm first supply - Low Season	See TOU Timetable	2.020	1.710	1.260	3,726.00
Farm additional / Plot - High Season	See TOU Timetable	3.010	2.000	1.500	2,538.00
Farm additional / Plot - Low Season	See TOU Timetable	2.020	1.710	1.260	2,538.00
Special supply - High Season	See TOU Timetable	3.010	2.000	1.500	13,626.00
Special supply - Low Season	See TOU Timetable	2.020	1.710	1.260	13,626.00
Network Access Charge					171.00
Demand Charge					186.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

INSTITUTIONAL (Single Phase)	Energy N\$/kWh	Network & Service Fee N\$/Month	Basic N\$/Amp/Month
Normal supply	2.840	2,079.000	16.70
Plots supply	2.840	828.000	16.70
Special supply	2.840	12,483.000	16.70
ECB Levy	0.0212		
NEF Levy	0.0160		

INSTITUTIONAL (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	Network & Service Fee N\$/Amp/Month	
Normal supply - High Season	See TOU Timetable	3.660	2.650	2.150	50.00	2,079.00
Normal supply - Low Season	See TOU Timetable	2.660	2.360	1.900	50.00	2,079.00
Plots supply - High Season	See TOU Timetable	3.660	2.650	2.150	50.00	828.00
Plots supply - Low Season	See TOU Timetable	2.660	2.360	1.900	50.00	828.00
Special supply - High Season	See TOU Timetable	3.660	2.650	2.150	50.00	12,483.00
Special supply - Low Season	See TOU Timetable	2.660	2.360	1.900	50.00	12,483.00
ECB Levy	0.0212	0.0212	0.0212			
NEF Levy	0.0160	0.0160	0.0160			

INSTITUTIONAL (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Network & Service Fee N\$/Amp/Month	N\$/kVA/ Month
Normal supply - High Season	See TOU Timetable	3.150	2.140	1.640	3,924.00
Normal supply - Low Season	See TOU Timetable	2.160	1.850	1.400	3,924.00
Plots supply - High Season	See TOU Timetable	3.150	2.140	1.640	2,655.00
Plots supply - Low Season	See TOU Timetable	2.160	1.850	1.400	2,655.00
Special supply - High Season	See TOU Timetable	3.150	2.140	1.640	14,292.00
Special supply - Low Season	See TOU Timetable	2.160	1.850	1.400	14,292.00
Network Access Charge					203.00
Demand Charge					221.50
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

RURAL MEDIUM VOLTAGE (NEW CUSTOMERS)

BUSINESS (Single Phase)	Energy N\$/kWh	Basic N\$/Amp/Month	Network & Service Fee N\$/Amp/Month
Farm first supply	2.560	15.00	1,998.000
Farm further supply or plot	2.560	15.00	801.000
Special supply	2.560	15.00	11,880.000
ECB Levy	0.0212		
NEF Levy	0.0160		

BUSINESS (Three Phase)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	Network & Service Fee N\$/Amp/Month	
Farm first supply - High Season	See TOU Timetable	3.360	2.350	1.850	45.00	1,998.00
Farm first supply - Low Season	See TOU Timetable	2.360	2.060	1.600	45.00	1,998.00
Farm additional / Plot - High Season	See TOU Timetable	3.360	2.350	1.850	45.00	801.00
Farm additional / Plot - Low Season	See TOU Timetable	2.360	2.060	1.600	45.00	801.00
Special supply - High Season	See TOU Timetable	3.360	2.350	1.850	45.00	11,880.00
Special supply - Low Season	See TOU Timetable	2.360	2.060	1.600	45.00	11,880.00
ECB Levy	0.0212	0.0212	0.0212			
NEF Levy	0.0160	0.0160	0.0160			

BUSINESS (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Network & Service Fee N\$/Amp/Month	N\$/kVA/ Month
Farm first supply - High Season	See TOU Timetable	3.010	2.000	1.500	3,726.00
Farm first supply - Low Season	See TOU Timetable	2.020	1.710	1.260	3,726.00
Farm additional / Plot - High Season	See TOU Timetable	3.010	2.000	1.500	2,538.00
Farm additional / Plot - Low Season	See TOU Timetable	2.020	1.710	1.260	2,538.00
Special supply - High Season	See TOU Timetable	3.010	2.000	1.500	13,626.00
Special supply - Low Season	See TOU Timetable	2.020	1.710	1.260	13,626.00
Network Access Charge					171.00
Demand Charge					186.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

INSTITUTIONAL (Single Phase)	Energy N\$/kWh	Basic N\$/Amp/Month	Network & Service Fee N\$/Amp/Month
Normal supply	2.840	16.70	2,079.000
Plots supply	2.840	16.70	828.000
Special supply	2.840	16.70	12,483.000
ECB Levy	0.0212		
NEF Levy	0.0160		

Institutional (Three Phase)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Basic N\$/Amp/Month	Network & Service Fee N\$/Amp/Month	
Normal supply - High Season	See TOU Timetable	3.660	2.650	2.150	50.00	2,079.00
Normal supply - Low Season	See TOU Timetable	2.660	2.360	1.900	50.00	2,079.00
Plots supply - High Season	See TOU Timetable	3.660	2.650	2.150	50.00	828.00
Plots supply - Low Season	See TOU Timetable	2.660	2.360	1.900	50.00	828.00
Special supply - High Season	See TOU Timetable	3.660	2.650	2.150	50.00	12,483.00
Special supply - Low Season	See TOU Timetable	2.660	2.360	1.900	50.00	12,483.00
ECB Levy	0.0212	0.0212	0.0212			
NEF Levy	0.0160	0.0160	0.0160			

INSTITUTIONAL (Bulk Connections)	Peak Time N\$/kWh	Standard Time N\$/kWh	Off-Peak Time N\$/kWh	Network & Service Fee N\$/Amp/Month	N\$/kVA/ Month
Normal supply - High Season	See TOU Timetable	3.150	2.140	1.640	3,924.00
Normal supply - Low Season	See TOU Timetable	2.160	1.850	1.400	3,924.00
Plots supply - High Season	See TOU Timetable	3.150	2.140	1.640	2,655.00
Plots supply - Low Season	See TOU Timetable	2.160	1.850	1.400	2,655.00
Special supply - High Season	See TOU Timetable	3.150	2.140	1.640	14,292.00
Special supply - Low Season					