

PUBLIC NOTICE

SWEEP METER AUDIT IN DAURES, KARIBIB AND OMARURU CONSTITUENCIES



Dear Esteemed Customers,

Kindly be informed that Erongo RED will be conducting a Meter Auditing exercise in all towns, settlements and farms in the **Daures, Karibib and Omaruru Constituencies**. The audit will commence in **April 2023 until August 2023**. The exercise will be carried out by contractors who will be identifiable by Identity (ID) cards and will also be listed on the Erongo RED website.

The purpose of this exercise is to determine the state of all meters in these areas, to update all prepaid meters to be in compliance with the TID rollover and to update Erongo RED's metering database. Through this exercise, all faulty and inaccurate meters will be replaced to ensure accurate metering and billing on all customers.

Please note that ALL electricity meters in the Daures, Karibib and Omaruru Constituencies will be audited during this exercise. This is an Erongo RED exercise targeted for the Erongo RED customers and should not be confused with the Municipal Technical verification exercise that are currently underway. It is important to note that refusal to allow access to the electrical meters will lead to the disconnection of electricity until access is granted.

Your cooperation in the completion of this exercise will be highly appreciated.

For more information regarding the meter audit, please contact Gunther Thiel at 064 201 9035 | 081 122 0826 or alternatively Raonga Havarua at 081 1 434 438.

Issued by:

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