

SCHEDULE OF APPROVED TARIFFS 2023/2024 VALID FROM 1 JULY 2023



Notice is hereby given in terms of Section 27(10)(b) of the Electricity Act No. 4 of 2007 that all the electricity tariffs under Erongo RED licensed area have been adjusted effective from Saturday, 1 July 2023 with an average weighted increase of 9%.

ERONGO REGION ALL TOWNS/VILLAGES/SETTLEMENTS

Domestic Conventional (Single Phase)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh	Basic NS/Amp/Month
With Basic	2.530	2.530	2.530	11.72
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	

Usage steps apply per billing cycle and do not accrue.

Domestic Pre-paid (Single Phase)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh
Up to 20 Amp (Lifeline)	1.720	1.970	2.810
More than 20 Amp	2.810	2.810	2.810
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160

Usage steps apply per calendar month and do not accrue.

Pensioner Conventional (Single Phase, registered pensioners only)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh
Up to 40 Amp	1.680	1.970	2.810
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160

Usage steps apply per billing cycle and do not accrue.

Pensioner Pre-paid (Single Phase, registered pensioners only)	First 100kWh NS/kWh	100kWh up to 400kWh NS/kWh	Over 400kWh NS/kWh
Up to 40 Amp	1.680	1.970	2.810
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160

Usage steps apply per calendar month and do not accrue.

Business Pre-paid	Energy NS/kWh
Single phase up to 30 Amps	3.180
Single phase over 30 Amps	3.950
ECB Levy	0.0212
NEF Levy	0.0160

Business (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
All current limiter ratings	3.020	17.75
ECB Levy	0.0212	
NEF Levy	0.0160	

Business (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Basic NS/Amp/Month
Single Season (See TOU Timetable)	3.000	2.500	2.000	54.25
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.660	2.160	1.660	2,646.00	
Network Access Charge					195.00
Demand Charge					212.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

INSTITUTIONAL CUSTOMERS IN TOWNS/VILLAGES/SETTLEMENTS

Institutional (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
All current limiter ratings	3.590	20.15
ECB Levy	0.0212	
NEF Levy	0.0160	

Institutional (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Basic NS/Amp/Month
Single Season (See TOU Timetable)	3.570	3.070	2.570	60.30
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	

Institutional (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.870	2.370	1.870	2,701.00	
Network Access Charge					244.00
Demand Charge					256.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

EX-NAMPOWER AND RURAL MEDIUM VOLTAGE CUSTOMERS

Business (Single Phase)	Energy NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Farm first supply	3.020	1,000.000	17.75
Farm additional / Plot supply	3.020	401.000	17.75
Special supply	3.020	12,712.000	17.75
ECB Levy	0.0212		
NEF Levy	0.0160		

Business (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Farm first supply - Single Season (See TOU Timetable)	3.000	2.500	2.000	1,000.00	54.25
Farm additional / Plot - Single Season (See TOU Timetable)	3.000	2.500	2.000	401.00	54.25
Special supply - Single Season (See TOU Timetable)	3.000	2.500	2.000	12,712.00	54.25
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Farm first supply - Single Season (See TOU Timetable)	2.660	2.160	1.660	1,863.00	
Farm additional / Plot - Single Season (See TOU Timetable)	2.660	2.160	1.660	1,269.00	
Special supply - Single Season (See TOU Timetable)	2.660	2.160	1.660	14,580.00	
Network Access Charge					195.00
Demand Charge					212.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months and Demand on current Demand peak.

Institutional (Single Phase)	Energy NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Normal supply	3.590	1,040.00	20.15
Plots supply	3.590	414.00	20.15
Special supply	3.590	13,357.00	20.15
ECB Levy	0.0212		
NEF Levy	0.0160		

EX-NAMPOWER AND RURAL MEDIUM VOLTAGE CUSTOMERS

Institutional (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Normal supply - Single Season (See TOU Timetable)	3.570	3.070	2.570	1,040.00	60.30
Plots supply - Single Season (See TOU Timetable)	3.570	3.070	2.570	414.00	60.30
Special supply - Single Season (See TOU Timetable)	3.570	3.070	2.570	13,357.00	60.30
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Institutional (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Normal supply - Single Season (See TOU Timetable)	2.870	2.370	1.870	1,962.00	
Plots supply - Single Season (See TOU Timetable)	2.870	2.370	1.870	1,328.00	
Special supply - Single Season (See TOU Timetable)	2.870	2.370	1.870	15,292.00	
Network Access Charge					244.00
Demand Charge					256.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

BULK CONSUMER OVER 10MVA

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.250	1.750	1.250	2,646.00	
Network Access Charge					116.00
Demand Charge					125.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

NET METERING

	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh
Small Renewable - 1 Phase			
		Energy NS/kWh - Export Meter	
Small Renewable - 1 Phase Domestic		1.240	
Small Renewable - 1 Phase Business		1.240	

Small Renewable - 3 Phase	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter
Single Season	1.805	1.354	0.903

Large Power User	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter
Single Season	1.805	1.354	0.903

TIME OF USE (TOU) 2023 / 2024

Hour	Single Season		365
	Weekdays	Saturday	Sunday
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	S	S	O
21	S	O	O
22	O	O	O
23	O	O	O

TOU TIME SLOTS (P=Peak, S=Standard, O=Off-Peak)

Single Season - Bulk Consumers: 1 January to 31 December

Single Season - 3 Phase Consumers: 1 January to 31 December

CONTACT DETAILS

Tel: +264 (0) 64 201 9000 Call Centre: 96000 (toll-free) / 064 201 9680
 Fax: +264 (0) 64 201 9001 Email: support@erongored.com.na

erongored.com

